BL!SS Babysitters
Terms of Service

Effective Date: June 29, 2026

Welcome to BL!SS Babysitters ('BL!SS,' 'we,' 'our,' or 'us'). By creating an account, purchasing a membership or booking package, submitting a childcare request, or using our website, app, or services, you agree to these Terms of Service. If you do not agree, please do not use our services.

1. About BL!SS Babysitters

BL!SS Babysitters is a childcare referral and placement agency connecting families with independent childcare professionals including babysitters, teachers, nannies, and event caregivers. Providers are generally independent contractors unless otherwise stated.

2. Eligibility

Users must be at least 18 years old, provide accurate information, complete a Family Profile, agree to these Terms, and receive approval before accessing booking features.

3. Family Account Approval

Account creation does not automatically activate services. Every family profile is reviewed before approval. Until approved, families cannot submit requests, purchase memberships or packages, or access booking features.

4. Accurate Information

Families agree to provide truthful information regarding household members, children, allergies, medical concerns, emergency contacts, pets, and care instructions.

5. Booking Requests

Submitting a request does not guarantee caregiver availability. BL!SS works to make the best match based on availability, experience, location, and family preferences.

6. Memberships & Booking Packages

Memberships and booking packages are available after approval. Unless otherwise stated, memberships are non-transferable, credits belong to the purchasing family, cannot be redeemed for cash, and may expire if disclosed at purchase.

7. Payments

Payments are securely processed through approved payment processors. Payment is required before services are confirmed unless otherwise agreed.

8. Cancellations & Refunds

Cancellations made 48 hours or more before a booking may qualify for a refund less processing fees. Membership, search, and placement fees are generally non-refundable once services begin.

9. Independent Providers

BL!SS screens providers but cannot guarantee future performance. Families should communicate expectations directly with caregivers.

10. Safety

Families agree to provide a safe environment and accurate household information. Providers may end services immediately if conditions are unsafe.

11. Family Responsibilities

Families agree to treat caregivers respectfully, provide accurate information, communicate changes promptly, and pay applicable fees.

12. Communications

By creating an account, families consent to receive service-related communications and may opt out of marketing emails.

13. Privacy

Personal information is handled according to the BL!SS Privacy Policy. Reasonable safeguards are used, though absolute security cannot be guaranteed.

14. Intellectual Property

All BL!SS branding, logos, content, and software are the property of BL!SS Babysitters and may not be used without permission.

15. Limitation of Liability

To the fullest extent permitted by law, BL!SS is not liable for indirect or consequential damages. Liability is limited to the amount paid for the specific service, except where prohibited by law.

16. Account Suspension

Accounts may be suspended or terminated for fraud, false information, non-payment, harassment, unsafe behavior, or violations of these Terms.

17. Changes

BL!SS may update these Terms from time to time. Continued use constitutes acceptance of the revised Terms.

18. Governing Law

These Terms are governed by the laws of the State of Illinois.

19. Contact Us

BL!SS Babysitters
Email: contact@blissbabysitters.com
Website: www.blissbabysitters.com

Thank you for trusting BL!SS Babysitters. We are honored to be part of your family's village.